

CUSTOMER SATISFACTION

ProServe Solutions has a 95% customer satisfaction approval rating.

AUTOMATE BUSINESS PROCESSES

Integrated vendor rebate tracking

Automatically upload vendor price changes

Supply chain integration with EDI / XML

Easily pull electronic copies of invoices, packing slips

POD's and purchase orders

Reduce costs of filing, retrieving, emailing, and managing documents

Streamline high-volume purchasing

Faster look up times for non-stock and temporary items

Elimination of picking and shipping errors

For more information on any of our products or services please visit us on the Web at:

www.proserve-solutions.com

ProServe Solutions for Janitorial Distribution:

ProServe Solutions has been providing janitorial wholesale and distribution companies with Information Technology solutions since 1984. We have an experienced and knowledgeable staff that is well versed in the janitorial supply business.

Today's janitorial and sanitary (JanSan) distributors face ongoing opportunities and threats. Opportunities to satisfy a broader range of customer needs and pursue larger contracts. Threats as their competitors' size and buying power increase. To keep up, they must expand inventories into new categories and strengthen customer relationships.



ProServe Solutions for the Janitorial distribution helps you compete more vigorously and address new opportunities faster by allowing you to adapt to new types of business with greater agility and flexibility, while keeping information tracking with your suppliers intact. Automated customer service-level management, inventory forecasting, and flexible units of measure for reconciling customer ordering quantities with buying and deal levels enable you to operate aggressively and profitably.

ProServe Solutions represents computer software solutions from Infor which include:

Infor ERP (Wholesale and Distribution)—which address the distributor's specific requirements from order entry, inventory control, accounting, and sales to the warehouse and everywhere in between, helping to optimize customer service, inventory levels, productivity, and profitability.

Infor ERP's wholesale and distribution solutions help companies like yours:

- Expand into new customer segments
- Achieve and maintain higher service levels
- Lower costs of goods sold for higher operational margins
- Minimize inventories and reduce redundancies
- Increase collaboration with customers and suppliers
- Increase responsiveness and speed to market

"ProServe has always been proactive knowing our needs and finding solutions to help our business grow in our changing world."

Linda Dobmeier, Vice President, Dobmeier Janitor Supply, Inc.

Customer Examples:

Corr Distributors

Dobmeier Janitor Supply

Coons Supply

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YOUR INFORMATION TECHNOLOGY PARTNER
PROSERVE